

***Interac***<sup>®</sup>  
**Point-of-  
Purchase  
Integrity  
Checklist**





# Interac Point-Of-Purchase Integrity Checklist

Employee Name: \_\_\_\_\_

Month:	KEYPAD			POINT-OF-SALE TERMINAL			COMPUTERS		CEILING		COUNTER AND SHELVES			SURVEILLANCE EQUIPMENT			STAFF		
	Serial #	Signs of Tampering	Wires, Plugs, Seals	Serial #	Signs of Tampering	Wires, Plugs, Seals	Serial #	Unusual Wiring	Damaged Ceiling Tiles	Cameras, Wiring, Cables	Equipment Moved	Extra Equipment	Equipment Hidden	Signs of Tampering	Review of Tapes	Tape Replacement	Unusual Distractions	Personal Devices	Know Your Staff
	AM   PM	AM   PM	AM   PM	AM   PM	AM   PM	AM   PM	AM   PM	AM   PM	AM   PM	AM   PM	AM   PM	AM   PM	AM   PM	AM   PM	AM   PM	AM   PM	AM   PM	AM   PM	AM   PM
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## Instructions for Filling Out the Point-of-Purchase Integrity Checklist

As you are going through the Point-of-Purchase Integrity Checklist, initial each box after completing your check. Be vigilant and look for any of the signs below:

### Keypad

- ✓ Does the serial number of the keypad match your records?
- ✓ Has the terminal been tampered with or opened?
- ✓ Are there any extra wires?

### Point-of-Sale (POS) Terminal

- ✓ Does the serial number of the POS terminal match your records?
- ✓ Is there more than one read head in the card reader?
- ✓ Does the area around the card reader look like it has been wiped clean?
- ✓ Has the terminal been tampered with or opened?
- ✓ Is the black line on the Fraud Inspection Tool (FIT) card no longer visible when inserted in the terminal chip reader?

### Computers

- ✓ Does everything look the same as it did in previous surveillance footage?
- ✓ Are there any extra wires?

### Ceiling

- ✓ Are there any pinhole cameras in the surrounding area?
- ✓ Are there any damaged ceiling tiles?
- ✓ Is there anything behind the ceiling panels above the PIN pad where camera equipment could be installed?
- ✓ Are there any recording devices such as MP3 players, flash drives, DVDs or VCRs?

### Counter and Shelves

- ✓ Is there any extra or hidden equipment/hardware?
- ✓ Has equipment been moved out of its usual location?

### Surveillance Equipment

- ✓ Have the surveillance tapes been reviewed?
- ✓ Have tapes been replaced?

### Staff

- ✓ Were there any unusual distractions?
- ✓ Was there any unusual activity you noticed?
- ✓ Are PIN pads handed to customers only for PIN entry?
- ✓ Scratch test — some merchants have chosen to put a unique mark on PIN pads to recognize their own device.

### If You Discover Something Suspicious On/Inside the Device

- ✓ Do not disturb the potential crime scene.
- ✓ Carefully move any PIN pads to a secure area.
- ✓ Contact local law enforcement and your Acquirer/Payment Service Provider immediately.

For more information, please contact your Acquirer/Payment Service Provider.

